Chapter 4

Statistical Analysis

4.1 Factor analysis

The factor analysis is used to reduce the dimensionality of the multivariate outcomes. There are 307 observations corresponding to 39 outcomes in our data. In this analysis, missing values are replaced by the mean value for each outcome variable if that variable had only a few missing values, otherwise they were ignored altogether.

In this study we used the maximum likelihood method for factor extraction with varimax rotation to obtain a pattern of loadings. SPSS was used to do this. Four of the questionnaire items did not contribute to the factor analysis because of poor uniqueness coefficients. These were number of credits, activities, evaluation and measurement, and up-to-date program, According to the goodness-of-fit criterion available in maximum likelihood estimation, eleven factors were extracted.

The results are shown in Tables 4.1 and 4.2. Loadings higher than 0.400 are highlighted in bold. The summary of this analysis is shown in Table 4.3.

Factor one comprises relationships among student, with classmates, participation among classmates, exclusive knowledge among classmates and helping each other. Factor two comprises the lecturers' knowledge, attempt and prepare to teach, and expertise. Factor three comprises how well known are the university, faculties, department or program and lecturers. Factor four comprises the sufficiency of the library, computer services and laboratory equipment. Factor five is concerned with equipment, technology use for teaching, laboratory and up-to-date equipment. Factor six comprises the university, student and teaching management system and the beauty of the buildings and environment. Factor seven comprises the subjects and content in the program. Factor eight comprises usefulness in daily life and human needs in the program. Factor nine comprises relationships between lecturers and students and good characteristics of lecturers. Factor ten comprises the depth of content in the subject and the depth of teaching about the subject. The last factor comprises environment and classroom and participation in group work.

Outcomes/		Fac	tor loadi	ngs	·····
Satisfaction of		Factor 2	Factor 3	Factor 4	Factor 5
Major in master degree	.007	.181	.173	.072	.124
Subject in program	.063	.128	.146	.055	.103
Content in program	.027	.167	.257	.102	.193
The dept of content in subject	.056	.368	.183	.114	.216
Useful in daily life	.137	.227	.251	.085	.069
Human need in program	.052	.176	.161	.118	.046
Knowledge of lecturer	.072	.735	.157	.170	.135
Attempt to teach of lecturer	.037	.766	.169	.043	.184
Expert of lecturer	.095	.771	.139	.138	.175
Relationship (lecturer and student)	.212	.274	.134	.086	.173
A good characteristics of lecturer	.120	.366	.222	.055	.149
Equipment	.101	.243	.030	.248	.667
Prepare of lecturer	.161	.416	.120	.126	.399
Teaching technique	.160	.355	.137	.184	.380
How to use technology for teaching	.088	.219	.108	.202	.625
The dept of teaching about subject	.074	.384	.161	.053	.253
Environment and classroom	025	.208	.066	.178	.319
Participation in group working	.380	.108	.121	.089	.045
The library resource sufficiency	.039	.157	.072	.755	.089
Computer service sufficiency	.050	.078	.070	.849	.202
Lab equipments	.136	.119	.080	.664	.459
Relationship among student	.814	.077	.034	.095	.030
Relationship with classmates	.877	.136	.036	.021	.077
Participation among classmate	.839	014	.076	.028	.073
Exclusive knowledge among classmate	.836	.810.	.075	.083	.061
Helping each other	.848	.069	.125	.011	.037
University's reputation	.116	.160	.652	.063	.030
Faculty's reputation	.116	.123	.862	.070	.098
Department's reputation	.096	.155	.746	.057	.083
Lecturer's reputation	.122	.308	.527	.172	.180
Up to date of equipment	.071	.131	.192	.348	.553
Lecturer scholarly	.088	.316	.350	.256	.192
University management system	.095	.156	.246	.271	.196
Study and teaching management system	.119	.233	.226	.230	.198
The beauty of building/environment	.019	.068	.279	.131	.201

Table 4.1: The loadings for the first five factors

Outcomed			Factor 1	oadings		
Outcomes/ Satisfaction of	Factor	Factor	Factor	Factor	Factor	Factor
Datisfaction of	6	7	8	9	10	11
Major in master degree	.031	.417	.329	.126	.065	.051
Subject in program	.143	.930	.187	.054	.011	.077
Content in program	.118	.644	.144	.165	.219	.013
The dept of content in subject	.142	.249	.171	.095	.435	.005
Useful in daily life	.070	.212	.569	.104	.119	.085
Human need in program	.132	.222	.917	.103	.062	023
Knowledge of lecturer	.172	.148	.113	.165	.047	.057
Attempt to teach of lecturer	.103	.133	.158	.194	.103	.105
Expert of lecturer	.108	.065	.121	.130	.098	.047
Relationship (lecturer and student)	.087	.151	.106	.632	011	.079
A good characteristics of lecturer	.108	.113	.124	.635	.151	.055
Equipment	.240	.142	004	.129	.079	.053
Prepare of lecturer	.146	.158	.121	.320	.192	.132
Teaching technique	.135	.141	.210	.384	.188	.059
How to use technology for teaching	.135	.121	.078	.173	.096	.090
The dept of teaching about subject	.165	.213	.194	.165	.630	.200
Environment and classroom	.250	.135	.043	.114	.112	.400
Participation in group working	.039	.051	.029	.070	.053	.709
The library resource sufficiency	.185	.054	.101	.108	.018	.153
Computer service sufficiency	.153	.076	.063	.039	.047	.000
Lab equipments	.202	.042	.045	.007	.031	.027
Relationship among student	.030	.082	.117	.079	.057	.096
Relationship with classmates	.026	001	030	.016	.023	.037
Participation among classmate	.083	.001	.002	.030	.011	.061
Exclusive knowledge among classmate	.015	037	.073	.120	.032	.081
Helping each other	.063	.087	.054	.094	009	.039
University's reputation	.296	.153	.053	.157	.044	002
Faculty's reputation	.176	.145	.150	.081	.061	.063
Department's reputation	.155	.142	.192	.075	.071	.112
Lecturer's reputation	.163	.104	.088	.115	.069	.042
Up to date of equipment	.382	.130	.078	.015	.046	035
Lecturer scholarly	.317	.124	.139	.157	.088	070
University management system	.729	.083	.098	.069	.069	.011
Study/teaching management system	.731	.097	.113	.090	.137	.058
The beauty of building/environment	.562	.109	.041	.071	004	.114

Table 4.2: The loadings for the remaining six factors

E4		(Component		
Factor	1	2	3	4	5
1	Relationship among student	Relationship with classmates	Participation among classmate	Exclusive kn among classmate	Helping each other
2	Knowledge of lecturer	Attempt to teach of lecturer	Expert of lecturer	Prepare of lecturer	
3	University's reputation	Faculty's reputation	Department's reputation	Lecturer's reputation	
4	The library resource sufficiency	Computer service sufficiency	Lab equipments		
5	Equipment	How to use technology for teaching	Lab equipments	Up to date of equipment	
6	University management system	Study/teaching management system	The beauty of building/ environment		
7	Major in Master degree	Subject in program	Content in program		
8	Useful in daily life	Human need in program			
9	Relationship (lecturer and student)	A good characteristics of lecturer			
10	The dept of content in subject	The dept of teaching about subject			
11	Environment and classroom	Participation in group working			

Table 4.3: Summary of factor analysis of satisfaction outcomes

It can be seen that factor one relates to friendliness of classmates, factor two relates to teacher expertise, factor three relates to prestige of institute, factor four relates to good facilities, factor five relates to good technology, factor six relates to good management, factor seven relates to good curricula, factor eight relates to having a practical program, factor nine relates to friendly teachers, factor ten relates to good teaching and the last factor relates to good environment.

In the next sections we report the associations between the outcomes and the studentbased determinants.

4.2 Individual Associations between Outcomes and Student Characteristics

Next we will look at the relationship between the eleven factors and the specified determinants using linear regression analysis. The results are shown in Table 4.4.

determinant	Friendly Class- mates	Expert Teacher	Well- known Institute	Good Facilities	Good Techno- logy	Good Manage- ment
major group	0.599	0.000	0.000	0.000	0.001	0.001
program	0.854	0.593	0.066	0.000	0.053	0.317
gender	0.993	0.079	0.690	0.729	0.770	0.639
marital status	0.323	0.117	0.157	0.540	0.967	0.480
age group	0.080	0.349	0.013	0.152	0.720	0.164
occupational status	0.543	0.102	0.245	0.015	0.519	0.927
research experience	0.494	0.152	0.186	0.368	0.506	0.323
prior knowledge	0.841	0.542	0.525	0.014	0.026	0.108
computer skill	0.409	0.125	0.162	0.609	0.603	0.975
Eng search skill	0.616	0.834	0.066	0.011	0.285	0.256
article search skill	0.322	0.679	0.639	0.477	0.199	0.165
problems	0.837	0.785	0.040	0.684	0.269	0.345
thesis timing	0.735	0.457	0.074	0.000	0.030	0.176
time taken	0.103	0.179	0.006	0.433	0.538	0.131

determinant	Good Curriculum	Practical Program	Friendly Teacher	Good Teaching	Good Environ- ment
major group	0.002	0.002	0.000	0.040	0.653
program	0.392	0.914	0.314	0.411	0.196
gender	0.207	0.363	0.154	0.510	0.098
marital status	0.182	0.180	0.099	0.525	0.634
age group	0.040	0.004	0.194	0.822	0.056
occupational status	0.451	0.245	0.220	0.916	0.152
research experience	0.279	0.117	0.295	0.479	0.301
prior knowledge	0.145	0.160	0.454	0.118	0.198
computer skill	0.254	0.368	0.143	0.155	0.297
Eng scarch skill	0.767	0.042	0.995	0.718	0.169
article scarch skill	0.052	0.846	0.662	0.923	0.475
problems	0.513	0.477	0.195	0.437	0.209
thesis timing	0.013	0.593	0.090	0.073	0.150
time taken	0.862	0.613	0.164	0.955	0.040

Table 4.4: P-values relating factor variables to determinants using regression analyses

Each p-value is obtained by carrying out a separate regression analysis. The table also includes on the bottom line the p-values for the associations between the main outcome variable (the time to completion of the degree) and the satisfaction factors. For the categorical determinants, this analysis is equivalent to a one-way analysis of variance.

Given that 154 statistical tests are conducted simultaneously, the p-value needed to reject the null hypothesis for each one should be 0.05/154 = 0.00033 to allow for multiplicity. Thus, despite having p-values less than 0.05, there is insufficient evidence for associations between *good technology* and major group, *good management* and major group, *good facilities* and occupational status, prior knowledge, or English search skill, *well known institute* and age group, problems, or time taken, *good technology* and thesis timing, *good curriculum* and major group, age group, or thesis timing, *practical program* and major group, age group, or English search skill, *good teaching* and major group, or between *good environment* and time taken.

However, there are associations between four of the satisfaction factors and three of the student-based determinants. Expert teacher is associated with major group, well known institute and major group are associated, good facilities is associated with major group, program, and thesis timing, friendly teacher is associated with major group.

Figure 4.1 shows box plots and 95% confidence intervals for means illustrating the association between the *expert teacher* factor and major group. In this graph, pairs of points denoting the means are joined by thin lines whenever the corresponding pairwise comparison is not statistically significant at the 5% level according to the Kramer-Tukey criterion (Cheung and Chen, 1996). The main source of the comparative difference is due to the relatively low score achieved by the MBA major.

Similarly, Figure 4.2 shows box plots and 95% confidence intervals for means illustrating the association between the *well known institute* factor and major group. We see that the main source of the comparative difference is due to the relatively high scores achieved by the education and nursing majors.

Figure 4.3 shows box plots and 95% confidence intervals for means illustrating the association between the *good facilities* factor and major group. We see that the main source of the comparative difference is due to the relatively low scores achieved by the MBA major.

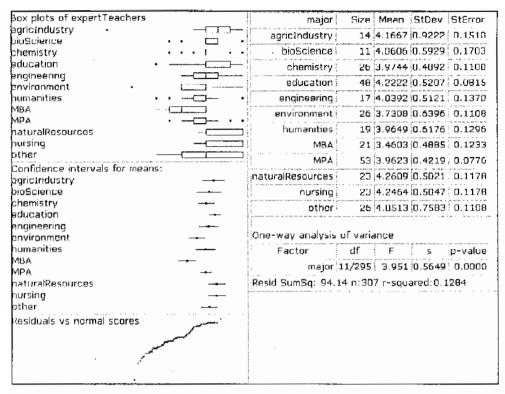


Figure 4.1: Association between expert teacher factor and major group

Box plots of wellknownInstitute	major	Size	Mean	StDev	StError
agricIndustry •	agricIndustry	14	3.4821	0.9110	0.1500
bioScience C ——	•				
chemistry	bioScience	11	3.5909	0.5839	0.1782
education • ————	chemistry	26	3.5096	0.5219	0.1159
engineering ————————————————————————————————————	education	48	3 9427	0.5725	0.0853
humanities	·	MIT IT and Marine a con-			
MBA	engineering		,		0.1434
MPA	enviranment	26	3.4098	:0.6590	0.1159
naturalResources	humanities	19	3.6447	0.5548	D.1356
nursing — (МВА	21	3.3571	0.4512	0.1290
other					
Confidence intervals for means:	MPA		tokant consu		0.0812
agricIndustry	naturalResources	23	3.6630	0.5201	n.1233
bioScience	nursing	23	4.0000	U.5383	0,1233
chemistry —	other			Mrs. shifts 1 contractors	n.1159
education); Other;		3.02.311		
engineering ——					
environment	One-way analysis	of varia	ance		
humanities ——	Factor	df	Г	5	p-value
MBA	maior	11/295	3.343	0.5911	0.0002
naturalResources ——		T II die beleiereden me			
nursing	Resid SumSq: 103	. U / H. 3	u Cirsui	uareu; u.	1108
other					
Residuals vs normal scores					
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Figure 4.2: Association between well known institute factor and major group

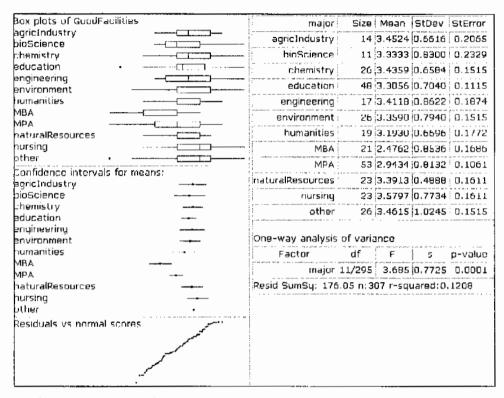


Figure 4.3: Association between the good facilities factor and major group

Figure 4.4 shows box plots and 95% confidence intervals for means illustrating the association between *good facilities* and program. Thus we see that the level of satisfaction for *good facilities* is higher (by approximately half a unit on the scale from "medium" to "much") for graduates who studied full time.

Box plots of GaodFacilities fullTime	program Size Mean StDev StError				
partTime	fullTime 202 3.4109 0.7420 0.0548				
Confidence intervals for means:	partTime 105 2,9365 0.8436 0.0759				
fullTime + partTime +	Two-sample t-test				
Residuals vs normal scores	Factor df t s p-value				
محمد	program 305 5.067 0.7782 0.0000				
سمير ا	Resid SumSq: 184.69 n:307 r-squared:0.0776				
فسمو	A CONTRACTOR OF THE STANDARD AND AND AND AND AND AND AND AND AND AN				

Figure 4.4: Association between the good facilities factor and program

Figure 4.5 shows box plots and 95% confidence intervals for means illustrating the association between *good facilities* and thesis timing. Thus we see that the graduates who were not required to complete a thesis had the lowest scores on this factor, whereas

those who studied continuously scored the highest on average, with half a point on the scale separating these extremes.

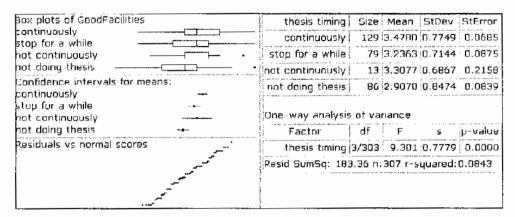


Figure 4.5: Association between the good facilities and thesis timing

Figure 4.6 shows box plots and 95% confidence intervals for means illustrating the association between the *friendly teacher* and major group. We see that the main source of the comparative difference is due to the relatively low scores achieved by the environment and MBA majors.

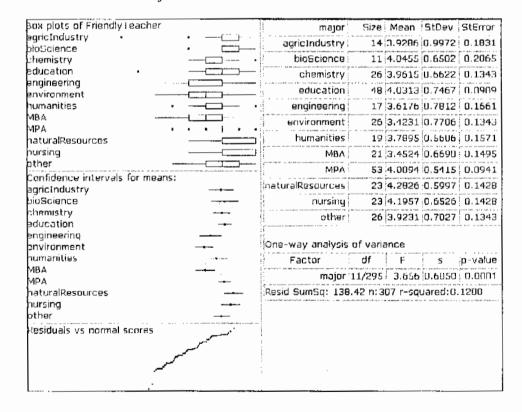


Figure 4.6: Association between the friendly teacher and major group

Table 4.5 shows the results of the statistical hypothesis tests for no association between the time to completion and each student-based determinant.

Determinant	Test sta	tistics	df	P-value
Determinant	t-test	F-test	G1	P-value
major group		16.025	11/295	0.000
program	7.581		305	0.000
gender	0.606		305	0.545
marital status		. 0.499	3/303	0.684
age group		4.589	2/304	0.011
occupational status		4.527	3/303	0.004
prior research experience		0.913	3/303	0.435
prior knowledge		0.673	3/303	0.569
computer skill		0.618	2/304	0.540
English search skill		4.491	3/303	0.004
article search skill (other institute)		2.680	2/304	0.070
problems (family etc.)	3.939		305	0.000
thesis timing		19.708	2/218	0.000

Table 4.5: Tests for no association between completion and student-based determinants

Given that 13 statistical tests are conducted simultaneously, the p-value needed to reject the null hypothesis for each one should be 0.05/13 = 0.0038 to allow for multiplicity. Thus there is insufficient evidence for an association between completion time and age group. However, there is an association between completion time and six of the student-based determinants, namely, major group, program, occupational status, English search skill, problems, and thesis timing.

Figure 4.7 shows box plots and 95% confidence intervals for means illustrating the association between completion time and major group. We see that the MPA, MBA and nursing majors take less time to complete their degrees than those doing humanities, natural resources, and other miscellaneous majors, and humanities majors take longer than all other graduates.

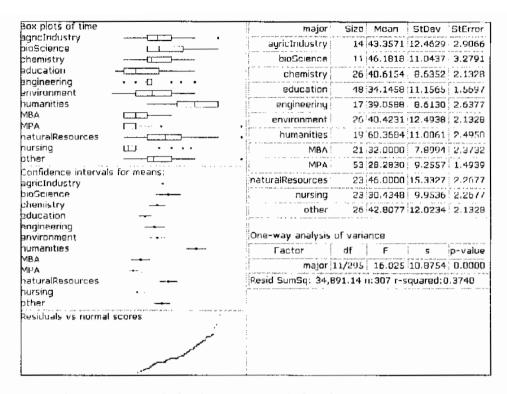


Figure 4.7: Association between completion time and major group

Figure 4.8 shows box plots and 95% confidence intervals for means illustrating the association between completion time and program. We see that the part time program take less time to complete their degrees than full time program.

Box plots of time fullTime	program	Size	Mean	StDev	StError
partTime	fullTime	202	42.0248	13.0351	0.8725
Confidence intervals for means:	. partTimo	105	30.7143	11.0721	1.2102
fullTime +- partTime +-	Two-sample	e t-te:	st		
Residuals vs normal scores	Factor	df	t	5	p-value
	program	305	7.581	12.4007	0.0000
متمسر	Resid SumS	q: 46,	902.30 n:3	807 r-squa	red:U.1586

Figure 4.8: Association between completion time and program

Figure 4.9 shows box plots and 95% confidence intervals for means illustrating the association between completion time and occupational status. We see that the graduates with unknown occupational status take less time to complete their degrees than those who were unemployed of with part time occupational status.

Box plots of time	occupation	Size	Mean	StDev	StError	
full time	full time	130	38.4462	15.5040	1.1639	
unemployed — ————	part time	36	42.3333	11.6300	2.2115	
unknown	unemployed	97	39,0206	11.1074	1.3473	
Confidence intervals for means:	unknown	44	31.9773	11.5768	2.0004	
part time ————————————————————————————————————	One-way ana	One-way analysis of variance				
unknown —	Factor	df	F	5	p value	
Residuals vs normal scores	occupation	3/303	4.527	13.2691	0.0040	
	Resid SumSq:	53,34	9.06 n:30	17 r-squai	red:0.0429	
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	!					

Figure 4.9: Association between completion time and occupational status

Figure 4.10 shows box plots and 95% confidence intervals for means illustrating the association between completion time and English search skill. We see that the graduates who answered "good" or "not confident" in English search skill take less time to complete their degrees than the graduates who answered "very good".

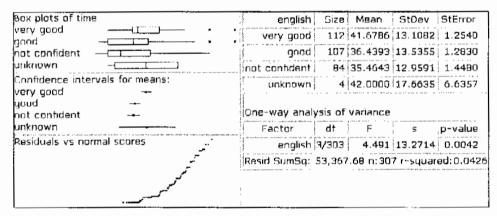


Figure 4.10: Association between completion time and English search skill

Figure 4.11 shows box plots and 95% confidence intervals for means illustrating the association between completion time and problems (family, etc.). Not surprisingly, we see that the graduates who have fewer problems take less time to complete their degrees than those with a lot of problems.

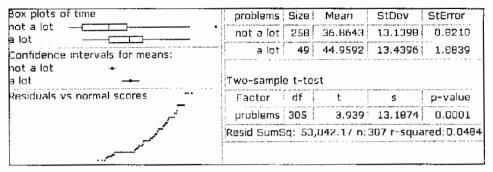


Figure 4.11: Association between completion time and problems (family, etc.)

Figure 4.12 shows box plots and 95% confidence intervals for means illustrating the association between completion time and thesis timing (if doing thesis). We see that the graduates doing their thesis continuously take less time to complete their degrees than those who stopped doing the thesis for a while or were not doing the thesis continuously.

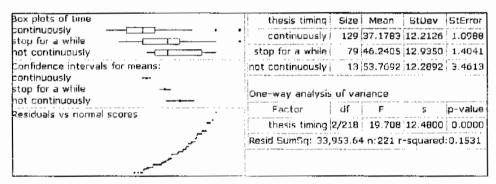


Figure 4.12: Association between completion time and thesis timing

4.3 Multiple Regression Analysis

Table 4.5 indicates that major group, program, occupational status, English search skill, problems, and thesis timing are associated with time to completion of degree. Next we develop a predictive model for time to completion of degree, using multiple regression analysis.

Figure 4.13 shows the full model of multiple regression analysis with all the predictor variables for the *time to completion of degree* factor. There are two statistically significant variables, included gives a goodness-of-fit, measured by the r-squared statistic, of 50.7% and the residual standard deviation is 9.8359. The model indicates that the variables major group and thesis timing are statistically significant.

Linear Regression	Linear Regression Analysis: Outcome = time							
Determinant	Coefficient	StError	95% CI	p-value				
Constant	43.4655	3.4168	36.7686, 50.1623	0.0000				
major	baseline:	agricIndustry		0.0000				
bioScience	1.5741		-6.9131, 10.0612	0.7165				
chemistry	-1.9393	3.7153	-9.2214, 5.3427	0.6021				
education	-8.6509		-14.6026, -2.6992					
engineering	-6.3500		-14.0020, 1.3020					
environment	-3.0695		-10.2493, 4.1103					
humanities	14.5634	3,7510	7.2114, 21.9153	0.0001				
MBA	-9.5123	3.5102	-16.3922, -2.6323	0.0071				
MPA		!	-17.4948, -5.4651	i				
naturalResources	1.7983		-5.5148, 9.1114					
nursing	-11.1441	3,8441	-18.6785, -3.6097					
other	0.7908	3.6745	-6.4113, 7.9929	0.8298				
program	baseline:	fullTime		0.3310				
partTime		2.3846	-6.9958, 2.3519	0.3310				
occupation	baseline:	full time		0.1446				
part time	-1.8773	1.9622	-5.7232, 1.9686	0.3395				
unemployed	-3.7820	1.6272	-6.9714, -0.5926	0.0208				
unknown	-0.4118	1.9719	-4.2768, 3.4532	0.8347				
english	baseline:	very good		0.6044				
good	-1.5377	1.1689	-4.4166, 1.3413					
not confident	-2.1578	1.6658	-5.4228, 1.1073	0.1963				
unknown	-1,2303	5.2195	-11.4605, 9.0000	0.8138				
problems	baselina:	not a lot		0.7041				
a lot	0.6354	1.6716	-2.6410, 3.9118	0.7041				
thesis timing	baseline:	continuously		0.0000				
stop for a while	81	1.5893	4.5944, 10.8246					
not continuously		3,0007	10.2624, 22.0253					
not doing thesis	-0,8245	2.1463	-5.0313, 3.3823	0.7012				
r-sq: 0.5071 df:	r-sq: 0.5071 df: 284 RSS: 27,475.5038 s; 9.8359							

Figure 4.13: Full model of multiple regression analysis

After using a backward procedure to eliminate redundant predictors, the model indicates that two variables are in this model, and the r-squared is 49.25%, which changes only slightly. The standard deviation also changes slightly. The result of fitting the model is shown in Figure 4.14.

The plot of predicted values against residuals in the bottom left of Figure 4.14, shows that the relationship between the outcome and determinants is linear, and that the homogeneity assumption is reasonable. The normal scores plot in the bottom right of this Figure, suggests that the normality assumption is reasonable for these data, with the exception of just one outlier, corresponding to a humanities major who finally graduated with a masters degree after seven years.

Linear Regression Analysis: Outcome = time								
Determinant	Coefficient	StError	95% CI	p-value				
Constant	39.8302	2.9050	33.9780, 45.6823	0.0000				
major	baseline:	agricIndustry	:	0.0000				
bioScience				0. 6 579				
chemistry	-1,3136		-7.9892, 5.3619					
education	-8.5967	3.0115	-14.4993, -2.6941	0.0046				
engineering	-5.1435	3,6642	-12.3254, 2.0383	0.1615				
environment	-3.2331	3,4000	-9.9143, 3.4481	0.3437				
humanities	15.3026	3.5785	8.2888, 22.3165	0.0000				
MBA	-8.9539	3.4367	-15.6898, -2.2179	0.0096				
MPA	-11.6411	3.0073	17.5354, -5.7468	0.0001				
naturalResources	2.9057	3.5240	4.0030, 9.8144	0.4104				
nursing	-11,5823	3.5729	-18.5852, -4.5795	0.0013				
other	1.1500	3,4384	-5.5892, 7.8892	0.7383				
thesis timing	baseline:	continuously		0.0000				
stop for a while	8.2586	1.5139	5.2913, 11.2259	0.0000				
not continuously	16,8913	2.8925	11.2220, 22.5605	0.0000				
not doing thesis	1.2046	1.8339	-4.7990, 2.3898	0.5110				
-su: 0.4925 df: 292 RSS: 28,286.8176 s: 9,8424								

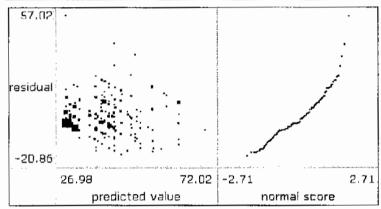


Figure 4.14: Multiple regression analysis of graduates' time to completion of degree

The result of fitting a multiple linear regression model, containing all six determinants to the factor "time to completion of degree", shows that there are two variables that are significant in this model. The predicted takes the form:

Time to completion of degree = 39.830 + 0 agricIndustry + 1.813 bioScience

- 1.314 chemistry 8.597 education
- 5.144 engineering 3.233 environment
- + 15.303 humanities 8.954 MBA
- 11.641 MPA + 2.906 naturalResources
- -11.582 nursing +1.150 other
 - +0 continuously
 - + 8.259 stop for a while
 - + 16.891 not continuously
 - 1.205 not requiring a thesis

For example, consider a student graduating with an MPA without doing a thesis. The time to completion is predicted as follows.

Time to completion of degree = 39.830 - 11.641 MPA - 1.205 not requiring a thesis = 26.984 months.

Time to completion of degree = 39.830 - 3.233 environment + () continuously = 36.597 months.

The interpretation is, these graduates take 39.83 months (baseline duration), less 11.64 months for doing the MPA major, less 1.20 months for not requiring a thesis program, their expected time to complete is 26.98 months, and less 3.233 months from baseline duration for doing the environment major and requiring a thesis program by doing a thesis continuously, their expected time to complete is 36.60 months. It should be noted, of course, that the residual standard deviation is 9.84 months, which gives a measure of the variation in completion times around this forecast.