

Reference

1. Clepper I. Noncompliance: the invisible epidemic. Drug topics. 1992; 44 - 65.
2. Fincham JE, Wertheimer AI. Elderly patient initial noncompliance: the drugs and the reasons. J Geriatr Drug Ther. 1988; 2 (4): 53 - 62.
3. Mc Caffrey DJ III, Smith Mc, Banahan BF III. Why prescriptions go unclaimed. US Pharm. 1993; 8 (Aug): 58, 60, 62, 64 - 65.
4. Berg JS, Dischler J, Wagner DS et al. Patient compliance. Am Pharmacother. 1993; 27 (9 suppl): S5 - 9.
5. Kirking MH, Zaleon CR, Kirking DM. Unclaimed prescriptions at a university hospital's ambulatory care pharmacy. Am J Health - Syst Pharm. 1995; 52: 490 - 5.
6. Robbins J. 'No-show' customers cost community pharmacies \$ 1 billion annually. Am J Health-Syst Pharm. 1996; 53: 1236 - 40.
7. Smith P. Cost a major factor in unclaimed prescriptions N Z pharm. 1995; 15: 4 - 5.
8. Kirking MH, Kirking DM. Evaluation of unclaimed prescriptions in an ambulatory care pharmacy. Hosp Pharm. 1993; 28: 90 - 4, 102.
9. Beardon PHG, McGilchrist MM, Mckendrick AD et al. Primary non-compliance with prescribed medication in primary care. BMJ. 1993; 307: 846 - 8.
10. Levy RA, Smith DL. Staying the course: refill reminders can boost sales. Pharm Exec. 1989; September: 74 - 8.
11. Robbins J. No-show customers cost community pharmacies \$ 1 billion annually. Am J Health-Syst Pharm. 1996; 53: 1236-40.
12. Davis MS. Variation in patient's compliance with doctor advice. Amer J Publ Hlth. 1968; 58: 274.
13. Stimson GV. Obeying doctor's orders : a view from the other side. Soc. Sci & Med. 1974; 8: 97-104.
14. Smith P. Cost a major factor in unclaimed prescriptions. NZ Pharm. 1995; 15(9); 4-5.

15. Kubota M, Nakamura T, Ogura Y, et al. Research and countermeasure to unreceived medicines in Nagoya Universtiy Hospital. Jpn J Hosp Pharm Byoin Yakugaku. 1993; 19(2): 84-91.
 16. Kazmierczak L. Increasing compliance with postcards. Pharmacy Times. 1990; January: 51-52.
 17. Kubota M, Ogura Y, Kasano T, et al. Effect of outpatient prescription ordering on stocks of unclaimed prescribed medications. Jpn J Hosp Pharm Byoin Yakugaku. 1993; 19(5): 415-22.
 18. McCaffrey DJ, Smith MC, Banahan BF. Why prescriptions go unclaimed. US Pharm. 1993; 18(8): 58, 60, 62, 64 - 65.
-